TOOL:

Partnership health check

Ensuring your partnership is operating as efficiently and effectively as possible

<table>
<thead>
<tr>
<th>USE</th>
<th>To review the ‘health’ of the partnership, determining areas for discussion and improvement</th>
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<tbody>
<tr>
<td>PARTNERING PHASE</td>
<td>Implementation</td>
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Monitoring the health and therefore the efficiency of the partnership’s setup, operation and processes is as important as monitoring its achievements. This tool sets out a set of indicators of partnership “good health”, together with a suggested approach for the partnership to collectively undertake a review workshop. Both the indicators and the approach should be agreed either at the outset of the partnership (or at the review point for existing partnerships), in a process involving all partners.

**Pre-workshop**
- Ask all partners to complete the checklist below, providing their opinion on where the partnership sits relative to each aspect of good practice in partnering
- Analyse the results to prioritise the areas for discussion at the workshop.

**At the review workshop**
- Agree ‘ground rules’ to encourage openness and participation, making it clear that the review is not about judgment or blame, but a positive opportunity to bring up issues, learn together and improve the partnership;
- Present the checklist analysis, jointly talk through each partnering aspect and the positive experiences or the challenges partners may have around it;
- Aim to fully understand and appreciate your cross-organisational perspectives or other sources of diversity;
- Talk through how each aspect of partnering could be either further enhanced or meaningfully improved to the satisfaction of all partners, and prioritise;
- Determine what actions should be undertaken, by whom (wherever possible by more than one partner) and by when.

**Post review workshop**
- Undertake the agreed actions, conferring with partners, keeping all informed on progress;
- Confirm with partners that the aspects have improved.

For each element, select: ● Not at all  ● Partially  ● Fully

<table>
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<tr>
<th>SET-UP</th>
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<tbody>
<tr>
<td>The partnership’s goals are well articulated internally and externally</td>
<td>● ● ●</td>
</tr>
<tr>
<td>All partners’ incentives are transparent and all gain clear net value from their involvement</td>
<td>● ● ●</td>
</tr>
<tr>
<td>Partners are motivated, inspired and committed towards the common goal</td>
<td>● ● ●</td>
</tr>
<tr>
<td>Actual or potential conflicts of interest have been identified, discussed and mitigated / managed</td>
<td>● ● ●</td>
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<tr>
<th>REPRESENTATION</th>
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<td>Partners are regularly and consistently present at meetings</td>
<td>● ● ●</td>
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<tr>
<td>Representation is at an appropriately senior level</td>
<td>● ● ●</td>
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### SUFFICIENCY OF RESOURCES

The partnership has sufficient access to:

- General skills, e.g. communication and organisational skills
- Technical skills
- Partnering and other relevant experience
- Important networks or spheres of influence
- Facilities, e.g. office and meetings space, equipment
- Financial or other resources

### ROLES, RESPONSIBILITIES AND EQUITY

Roles and responsibilities are clearly defined

Partners are fulfilling their roles

All partners feel empowered and the process for making decisions is inclusive, effective and transparent

### MEETING PROCESSES

Meetings happen with appropriate frequency

Setting of agendas and arrangement of meeting logistics ensures inclusivity of all partners

Meetings are documented appropriately and minutes circulated

Meetings are followed up with action

### WORK PROCESSES

Deliverables and timeframes are clear

Individuals take responsibility for their deliverables

Process for receiving/distributing funding is effective

Communication and documentation processes is effective

Monitoring and reporting process is effective

### COMMUNICATION AND TRANSPARENCY

There is clarity around joint objectives at the start of the process and beyond

Communication of all kinds is sufficiently frequent

Information is accessible

Documentation supports partners in making decisions

Partners are transparent about their assumptions, goals, needs, drivers and constraints

### TRUST AND TEAMWORK

There is trust in the partnership

Partners understand each other’s points of view or interests, and are clear about each other’s motivations

Partners can rely on each other to complete agreed tasks

Partners offer to help each other and collectively solve problems

### PARTNERSHIP ADAPTATION AND SUSTAINABILITY

The partnership is conscious of, and remains, relevant to the context

The partnership makes adjustments based on its experiences to date

The partnership is achieving its goals (or is on course to do so)

Partner organisations are individually getting net value from involvement